

# Safety guide and policy

For a pleasant and undisturbed stay, please keep the following in mind!

## Arrival, departure

Our apartments are open from 2 PM.

Departure from the apartment is from 11 AM. If you are leaving early in the morning or early in the evening, please inform the restaurant staff the night before!

When leaving the apartment, please pay the restaurant bill, close the windows and balcony doors, turn off the lights, TV, air conditioner and heaters!

## **Assumption of responsibility**

Guests are financially responsible for any damage resulting from improper use of the apartment or from violation of the rules of the house. In case the rooms have to be closed to repair the damage caused, the guest is financially responsible for the amount of lost income.

We are not responsible for guests' property!

## **Security**

If you notice any anomalies, please report them immediately to prevent serious damage!

Only the persons listed on the registration form are allowed in the apartment. **Strangers are not allowed in the apartment!** 

After 10 PM the main entrance door must be locked on arrival and departure. Any damage/loss caused by failure to do so is the sole responsibility of the guest.

Leaping over the railings, jumping into the Danube is **DANGEROUS AND FORBIDDEN!** 

Leaving children unattended on the boat area is **DANGEROUS AND FORBIDDEN!** 



In the event of a fire, use the fire extinguisher in the stairwell and call the fire department: 105.

In case of sickness or accident, call an ambulance: 104.

Police number: 107

#### Pets

Pets are not allowed in the apartment.

### **Smoking**

SMOKING IS STRICTLY PROHIBITED IN THE APARTMENT, IT IS ONLY ALLOWED ON THE BALCONY!

## Heating, air conditioning

In winter, the apartment is heated by adjustable central heating. The temperature in the rooms can be adjusted by means of controls on the radiators.

The air conditioning (hot/cold) is controlled by the top right button on the remote control.

#### Television, smart mirror

For use, please contact our colleagues.

#### Shutter

You can adjust it using the buttons on the remote control.

#### Contact

If you need further information, please contact us. If you need any further information, please contact us.

Phone: +36 30 942 5027

(Monday: 9 AM to 4 PM, Tuesday to Friday: 9 AM to 10 PM, Weekends: 12 AM to 9 PM)

We wish you a pleasant stay and a good rest!